

## Cancellation & Returns Form

If you wish to return any parts of your order you must contact us within 30 days of receipt of your order. We will then provide you with a returns number. Any returns that have not been authorised and do not have a valid returns number issued by Superlec Direct will not be processed and may be returned to sender. Once you have notified us that you wish to return your item(s) you have 30 days to ensure we receive the order back as per our T&C's. Any return must be in accordance with our terms and conditions of sale.

**Please fill out the below details and include the form with your returns package.**

### Customer Details

Full Name			
Telephone No.(s)			
Email Address			
Order No.		Returns No.	

### Reason Code

Ordered Wrong Colour	1	Not Suitable	7
Ordered Wrong Quantity	2	Poor Quality	8
Ordered Wrong Size	3	Faulty (please specify in detail below)	9
Ordered Wrong Item	4		
Arrived Damaged	5		
Incorrect Item(s) Received	6		

### Items Being Returned

(If you have more items than space allows please continue on reverse)

Product Code	Quantity	Refund (Tick If Required)	Reason Code

**Return Address:**

**Superlec Electrical Distributors Ltd.**  
**1 Barton Road**  
**Riverside Park**  
**Middlesbrough**  
**TS2 1RX**